

Recommended Amendments to the
Nova Scotia Security Services Act

May 3, 2010

The Presenters

- BOWOOD Security Training Centre of Excellence is part of an organization which has many years experience with security training
- BOWOOD has created a strategic partnership with NSCC to train Security Guards/Officers at the BOWOOD facility in Shelburne and at most NSCC campus locations throughout Nova Scotia

The Legislation

- BOWOOD Security Training Centre of Excellence strongly supports this legislation
- BOWOOD is recommending specific changes that will make the legislation immediately useful and save taxpayers millions of dollars over the coming years

Situation Overview

- Nova Scotia is proposing legislation to address the following employment categories and numbers of people:

Private Guards	2850
Private Investigators	190
Private Armed Guards	350
Dual License	300
In House (retail, corporate, factory)	3000
Bouncers	300
Commissionaires	1600
Specialized Programs	
TOTAL	<u>8590</u>

- The legislation is proposed to be enacted through regulations over a period of time.

Situation Overview

The combination of security guards, in-house security, and commissionaires
comprises
85%
of the affected personnel.

Private Guards	2850	2850	
Private Investigators	190		
Private Armed Guards	350		
Dual License	300		
In House(retail, corporate, factory)	3000	3000	
Bouncers		300	
Commissionaires	1600	1600	
Specialized Programs			
TOTAL	<u>8590</u>	<u>7450</u>	86.7%

Situation Overview

- The current form of the legislation proposes to delay proclamation until regulations are developed regarding training and certification.
- This delay is not necessary for 85% of the categories of personnel involved

Situation Overview

- The current form of the legislation proposes regulations which will result in a custom training curriculum and certification that will require new government staff and a large annual budget
- This expenditure is not necessary for 85% of the categories of personnel involved

Situation Overview

The Government of Canada regulates security guards on their properties and in their security contracts through a national standard produced by the Canadian General Standards Board (CGSB):

CAN/CGSB-133.1-2008, *Security Guards and Security Guard Supervisors*

a standard and a complete training and certification system.

Since 1979, the CGSB has delivered independent certification and qualification programs where products are assessed against performance and quality standards.

Situation Overview

FROM Government of Canada Website

CGSB Qualification Program for Security Guards and Supervisors

Organizations need to know that the security companies they hire will provide skilled personnel and quality protection. Providers of security services and security training need a tool to distinguish their superior services from the crowd. The Canadian General Standards Board has the answer. The CGSB Qualification Program for Security Guards and Supervisors — Phase I, Training and Phase II, Suppliers — lists quality companies meeting industry-recognized standards. Here's how it works.

Situation Overview

The CGSB Standard would completely address the training and certification of 85% of those affected.

Session

CGSB Curriculum

- 1 Administration/Introduction/Evaluation of Candidates' Knowledge
- 2 Introduction to Duties and Responsibilities
- 3 Professionalism and Public Relations
- 4 Legal Authority, Duties and Responsibilities
- 5 Alarm Systems
- 6 Traffic Control
- 7 Personnel and Material Access Control
- 8 Report-Writing, Note taking, Evidence, and Crime-Scene Sketching
- 9 Response to Emergency Situations; Fire Detection, Safety; Explosive Devices, Bomb Threats, Suspicious Packages
- 10 Patrol Procedures
- 11 Labour Disputes
- 12 Relations with the Police
- 13 Use of Force Principles and Guidelines
- 14 Effective Communications
- 15 First Aid and CPR Training

Session

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Core Curriculum

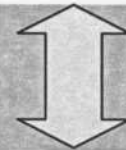
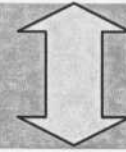
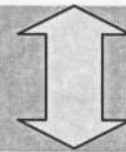
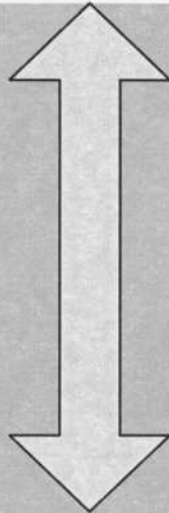
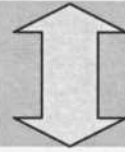
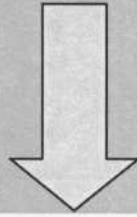
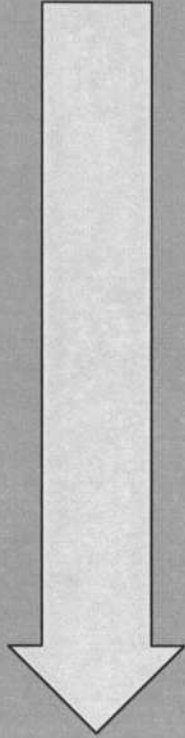
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**Security
Officer**

Bouncer

Other



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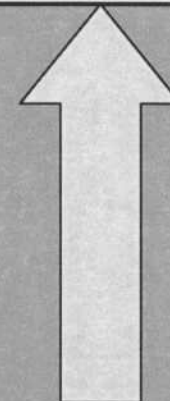
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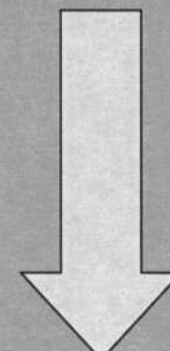
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**Complete Implementable
Training and Certification
System**



**Core
Curriculum**



Session

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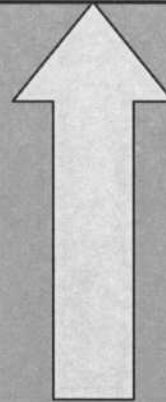
**Complete Implementable
Training and Certification
System**

Defined Curriculum

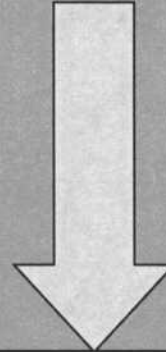
Certification

Management

Audit



**Core
Curriculum**



Recommendations

- Use CGSB for -----85%
 - Create Regulations for -----15%
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- Simple amendment
- In the *Security and Investigative Services Act*, clause number 13(5), the following amendment is recommended.

13 (5) An applicant for a security agent license must

- a. be trained by a recognized training provider of the Canadian General Standards Board in accordance with standard CAN/CGSB-133.1-2008, *Security Guards and Security Guard Supervisors*; or
- b. meet any training requirements prescribed in the regulations for the class of license for which the applicant is applying.

Benefits

benefits of adopting this approach

- the **immediate** adoption of **enforceable legislation**;
- **cost savings to the tax payers** of Nova Scotia by avoiding the exorbitant cost of producing new standards customized for Nova Scotia;
- a **dramatic reduction in the cost for administration** of the licensing because the licensing of training providers is done by the Government of Canada and the issuing of training certificates is carried out by the recognized training provider; there is no need for the province to replicate these administrative costs.
- absolute **clarity in the requirements** as opposed to uncertainty and confusion arising in the process of developing new standards; and
- less complicated regulations required.

Recommendations

Recommendations

Amend Clause 13(5)

Proclaim the Act as amended after Royal Assent

Situation Overview

The combination of security guards, in-house security, and commissionaires comprises

85%

of the affected personnel, all of whom can be dealt with now .

Thank You